

# Tropitone®

## SAFETY, CARE, MAINTENANCE AND WARRANTY INFORMATION

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**Please save your receipt so you have a record of Tropitone model numbers purchased, as you may wish to add accessories, update your fabric, or expand your collection during your ownership of Tropitone furniture! Your sales receipt will be required to review any warranty claim.**

**Regular periodic care of your Tropitone furniture will maintain its appearance and functionality better than occasional, heavy duty maintenance. Consider the specific conditions and usage to which your product is exposed so appropriate maintenance is provided.**

**Mildew can form on dirt or other substances deposited upon the fabric. Regular cleaning of outdoor furniture will help to prevent its forming.**

**Please read this booklet carefully and in its entirety. Contact your Retail Dealer or Commercial Representative if you have additional questions.**

**Additional care information, “How To” videos, pictures of glides and end caps, and assembly instructions for Tropitone Outdoor Furniture and Basta Sole Umbrellas are available at [www.tropitone.com](http://www.tropitone.com) – click on Product Care.**

## **SAFETY INFORMATION**

In our continuing effort to ensure that your experience with Tropitone furniture is positive with regard to comfort, quality and design, and also with regard to safety, please note the following important safety information, in addition to other safety information noted in this booklet.

**SAFETY WARNING!** Use of furniture needing care and maintenance or use of damaged furniture can result in injury. Also, minor repair issues can become major repair and service issues, and create potential safety issues. Contact your local Tropitone Dealer or Sales Representative for support.

### **Product Inspection**

Periodically and carefully inspect **all** Tropitone products for breakage and/or indications of wear. Inspections must include, but not be limited to, spring assemblies and the weld areas of product seats, arms and legs. If any cracks should appear on the product or at welds, the item must immediately be removed from service until repaired.

Inspections must include all bolts (on seating pieces, tables, umbrellas, etc.). Should any loose or missing hardware be detected, the item must be removed from service immediately until the hardware can be properly tightened and/or replaced.

Inspections must include straps, slings and EZ Span™ segments. Should any loose, missing or damaged straps, slings or EZ Span™ segments be detected, the item must be removed from service immediately until repaired and/or replacement parts installed.

Inspections must include chaise lounge and recliner headrest ratchets. Periodically tighten the headrest bolts on **all** chaise lounges and recliners. Confirm all other hardware is tight, movement is smooth without binding, and that the ratchet engages properly at each position. At the same time, carefully inspect the headrest ratchets for breakage and/or wear. If headrest ratchet breakage and/or indications of headrest ratchet wear are present, a replacement headrest should be ordered. The furniture must immediately be removed from service until repaired and/or replacement parts installed.

To obtain replacement parts, please see the **SERVICE / ORDERING PARTS AND ACCESSORIES** section of this brochure.

Product failure caused by a lack of reasonable and necessary care and maintenance is not covered by the product warranty.

**Notice for Commercial Installations:** Periodically and carefully inspect **all** Tropitone products for breakage and/or indications of wear. Such inspections must include **all** products of a like kind and model, not merely a random sampling within model categories or among like products.

Regular random inspections of a sampling within model categories and among like products must be undertaken in addition to the periodic inspections of all products.

## Chaise Lounge and Recliners

### Chaise Lounge Headrest Ratchet Replacement

Tropitone's chaise lounges are equipped with metal headrest ratchets which are welded in place and normally do not need replacement. If an older chaise lounge is equipped with nylon headrest ratchets, discontinue use of such chaise lounges immediately.

Consumers: contact your local Tropitone Dealer for replacement.

Commercial Customers: contact your Tropitone Sales Representative (except for ratchets that have been retrofitted with a Tropitone "J" bracket retrofit kit).

### Headrest Adjustment

**SAFETY WARNING!** Chaise lounge and recliner headrests must NEVER be adjusted while seated in the chaise. **Serious finger, hand or other bodily injury** may result from adjusting the headrest while seated. Headrests must always be adjusted while out of the furniture and standing to the side.

**Notice for Commercial Installations:** Include the following or substantially similar conspicuous written notice as part of the posted Rules and Regulations at poolside, and elsewhere wherever chaise lounges and recliners are available for use: "Never adjust chaise lounge or recliner headrests while seated. Serious finger, hand or other bodily injury may result from adjusting headrest while seated."

Consider also including such notice in the written material(s) provided to guests in connection with the availability and use of the guest amenities at your facility.

## Windy Conditions

**SAFETY WARNING!** During windy conditions, chaise lounge and recliner headrests may be blown forward, possibly resulting in **head, neck, facial, arm and/or back injuries**. During windy conditions the headrests must be lowered to the fully down position. The use of the chaise lounges and recliners must be discontinued and users should leave the area.

**Notice for Commercial Installations:** Include the following or substantially similar conspicuous written notice as part of the posted Rules and Regulations at poolside, and elsewhere wherever chaise lounges and recliners are available for use: "During windy conditions, the use of the chaise lounges and recliners must be discontinued and users should leave the area."

Consider also including such notice in the written material(s) provided to guests in connection with the availability and use of the guest amenities at your facility.

## Umbrellas and Bases

### Windy Conditions

**SAFETY WARNING!** All Tropitone umbrellas must always be closed and taken down in windy conditions.

### When Not In Use

All Tropitone umbrellas should always be closed when not in use.

### 6100 Umbrella Bases and Table Umbrella Bases

**SAFETY WARNING!** The 6100 Umbrella Base and Table Umbrella Bases must never be used in a free-standing application. Serious bodily injury and/or property damage may result. These umbrella Bases must only be used in conjunction with an in-table umbrella application. Secure the umbrella through the center of the dining table and fasten into the base with the set screw. The set screw must not be used to adjust the height of the umbrella.

### In-Table Umbrella Bases – Minimum Weight

An umbrella base weighing 50 pounds or greater is required in connection with any in-table umbrella application.

### Free-Standing Umbrella Bases

For any free-standing umbrella, use one of the Tropitone umbrella bases manufactured specifically for free-standing applications.

## THE TROPITONE DIFFERENCE

You have made an investment in fine casual furniture. This booklet is intended to help you take care of your Tropitone products and explains the special design and assembly techniques that make Tropitone furniture worth maintaining — the special features that make ***The Tropitone Difference***.

### The Frame

All Tropitone extruded aluminum patio furniture frames feature a welded, all aluminum frame construction. Tropitone uses full circumference welding in all load bearing joints since it is the strongest way to join two pieces of aluminum.

Our **Cast Collection** features frames that are either solid cast aluminum or a combination of cast and extruded aluminum. Cast to extruded material connections have a deep penetrating weld design to insure superior strength. All aluminum construction enables Tropitone Cast Furniture to be used indoors and outdoors.

### The Finish

#### ***Pre-Wash/Pre-Finish***

All Tropitone Casual Furniture is prepared for our powder coated finish in a multi-step wash process which both cleans the frame and also applies a special finish-bonding agent. This ensures that the powder coating will adhere uniformly.

#### ***Powder Coating***

Tropitone's durable polyurethane or polyurethane/polyester blend powder coating is significantly thicker than paint. It is applied electrostatically as a powder and then baked at temperatures exceeding 400° F / 205° C. This causes the powder to melt and flow evenly all around the frame. Because the powder coating process follows the frame construction, the entire frame is actually sealed in this powder coating. Tropitone pioneered textured finishes for outdoor furniture.

### The Strapping, Lacing and EZ Span™ Segments

Tropitone uses only the finest, heavy-gauge virgin vinyl with added mildew inhibitors and ultraviolet stabilizers. We require a specific vinyl thickness and hardness durometer for durability and "memory". (The "memory" of the vinyl is its ability to return to the original shape after use.) Our vinyl is formulated to provide years of service. The proprietary material that formulates our EZ Span™ segments also must meet these same material requirements.

## The Fabric and Fills

All of our fabrics for slings, cushions and umbrellas are designed and constructed for outdoor use and are formulated to withstand the elements. All dry quickly, contain mildew inhibitors and are stain resistant. Please note that proper care will extend the life of the fabric.

All of our cushions are water-resistant and feature quality polyester fill and/or foam. This fill and foam are designed to dry quickly and retain its loft during use. Our outdoor cushions are constructed of fabrics containing UV and Mildew Inhibitors. Additionally, each cushion is constructed of a mildew-resistant core of self-draining fills, which is then wrapped in a water resistant covering. Very little water will enter into the cushion, but what does can quickly drain by standing the cushion on its side.

Tropitone's "tight seat" cushions were created to be weather resistant, using outdoor grade materials and utilizing a moisture barrier beneath the fabric covering. All removable pads and lounge cushions will quickly drain water by standing the cushion on its side.

All Tropitone fabrics, fill and foam are flame retardant, meeting fire code rating CA117.

### The Table Tops

Tropitone leads the industry in offering table surface options: Acrylic, Clear Glass, Smoked Glass, Textured Glass, Stoneworks™ Collections, Cast Aluminum, Patterned Aluminum, and Natural Stone products. Many of these are available with holes to accommodate the use of an umbrella.

Our acrylic tops are highly impact resistant. The textured surface helps hide any scuffs or scratches.

Tropitone glass tops are tempered for safety. Should a top break, it will crumble into cubes, not shatter into sharp shards.

Stoneworks™ Solid Surface Tops combine dramatic looks with durable construction. They feature a thick soft radius edge with a textured stone pattern.

Tropitone Natural Stone tables are available in granite, marble and travertine stone products.

### The Variety

Tropitone Casual Furniture offers a wide variety of frame styles and finish colors combined with an outstanding variety of coordinating fabrics. The result is style, elegance and practicality delivering ***The Tropitone Difference***.

## CLEANING AND CARE

Regular periodic care of your Tropitone furniture will maintain its appearance and functionality better than occasional, heavy duty maintenance. Consider the specific conditions and usage to which your product is exposed so appropriate maintenance is provided. Product failure caused by a lack of reasonable and necessary care and maintenance is not covered by the product warranty.

### Frames

Regularly tighten **all** hardware to avoid loosening which can lead to bolt failure and product breakage. Replace missing hardware (remove product from service until repaired). Regularly tighten the headrest bolts on **all** chaise lounges and recliners. Confirm movement is smooth without binding and that the ratchet engages properly at each position.

### Painted Finishes

Painted finishes are used on aluminum seating, tables and umbrellas. Periodically clean the finish with a sponge or soft bristle brush using a cleaning solution with 1/4 cup (2 oz.) mild liquid soap in a gallon of lukewarm water (100° F / 38° C). Rinse thoroughly. Avoid using abrasive cleaners. For gloss finishes, we recommend periodic waxing of the frame with a high grade automotive paste wax or the use of a commercially available protectant to help maintain and/or restore the luster of the finish. Protectants can be purchased at most casual furniture retailers.

**Caution:** In seaside use, salt can accumulate on the finish, leading to finish failure. In indoor pool areas, chlorides can accumulate on the finish, leading to finish failure. In both of these environments, repeated cycles of condensation followed by evaporation cause build-up of these aggressive corrosives. Regular cleaning with mild soap and water will remove the concentrated deposits and protect the furniture finish per the above instructions.

## Fabric

The life of your patio furniture fabric largely depends on its care. Clean all spills promptly. Fabric life can be extended by simply rinsing down the patio furniture regularly with water. Certain suntan and sun block products may permanently discolor any fabric. This possibility can be minimized by immediately cleaning after contact. In addition, storing the cushions when not in use will extend cushion life.

Prepare a cleaning solution with 1/4 cup (2 oz.) mild liquid soap in a gallon of lukewarm water (no warmer than 100° F / 38° C). Clean fabric with the solution using a sponge or soft bristle brush. Rinse thoroughly with clean water. Allow to air dry. **Hint:** Standing a cushion on its side will help it drain faster.

**Caution:** Certain suntan and sun block products contain "PABA". PABA is harmful to fabric and can permanently discolor it; therefore, contact with cushions or slings should be avoided. If contact is made, cleaning the fabric immediately with a non-abrasive, mild soap and water solution followed by a fresh water rinse may minimize the possibility of discoloration. Laying a beach towel over the cushions or slings of outdoor furniture whenever you are using the furniture will prolong the fabric life.

- X ***Do not use a bleach solution unless specifically listed as a cleaning agent for the specific fabric, such as for solution dyed acrylics.***
- X ***Do not submerge or allow cushions to lie in standing water.***
- X ***Do not put cushions into the dryer.***
- X ***Do not use harsh detergents or stiff bristle brushes.***
- X ***Do not use Pine Oil cleaners or abrasive household cleaners.***
- X ***Do not use heat or hot water.***

Mildew may form on dirt or other substances deposited upon the fabric. Regular cleaning of the furniture will help to prevent its forming. If mildew does develop, add 1 cup bleach to the cleaning solution. Apply to the affected area and allow to soak in. Scrub with a soft bristle brush, then rinse thoroughly. Repeat if necessary. For stubborn mildew stains, use a household mildew remover - test in an inconspicuous location first. FOLLOW THE MANUFACTURER'S INSTRUCTIONS.

### Faux Leather

Clean all spills promptly. For a quick, easy clean up - use baby wipes. For general cleaning, see the instructions in the FABRIC section.

## Straps, Lacing and EZ Span™ Segments

Vinyl straps, lacing and EZ Span™ segments must be cleaned frequently with a sponge or soft bristle brush using a cleaning solution with 1/4 cup (2 oz.) mild liquid soap in a gallon of lukewarm water (100° F / 38° C). Rinse thoroughly.

In geographical areas with high concentrations of acid rain, fog and/or smog, vinyl must be cleaned monthly with a lukewarm water and ammonia mixture. Use three parts water to one part ammonia. Rinse thoroughly.

For furniture with woven straps or lacing, be sure to lift and clean beneath the strap and/or lace intersections. Commercial casual furniture cleaners will help lift embedded dirt and oil from vinyl and are available at leading casual furniture dealers. EZ Span™ segments have a slight texture; the segments may be cleaned lightly with a non-scratch scrub sponge or soft bristle brush to lift embedded dirt. **Caution: Do NOT use abrasive cleaners on vinyl straps, lacing or EZ Span™ segments.**

**Caution:** Certain suntan and sun block products contain "PABA". PABA is harmful to vinyl and can permanently discolor it; therefore, contact with vinyl straps or lacing should be avoided. If contact is made, cleaning the vinyl immediately with a non-abrasive, mild soap and water solution followed by a fresh water rinse may minimize the possibility of discoloration. Laying a beach towel over the vinyl straps of outdoor furniture whenever you are using the furniture will help protect the vinyl from the discoloring effects of PABA.

## Woven Buckets

Clean all spills promptly. Follow the instructions in the FABRIC CLEANING AND CARE section.

## Stainless Steel

Remove cushions, and accessory pillows to prevent staining of fabric, as cleaners used on stainless steel may not be appropriate for fabric. Unsnap back and seat cushions, by gently pulling the snap at the connection to the cushion. Stack on a clean and dry surface.

Apply a cleaning solution with 1/4 cup (2 oz.) mild liquid soap in a gallon of lukewarm water (100° F / 38° C) using a soft, clean cloth. Rub with the grain of the metal.

Rinse furniture thoroughly with clean water.

Dry thoroughly to prevent streaks, rubbing with the grain. Thorough rinsing and drying will remove detergent and allow the metal to "breathe", preventing corrosion.

Install seat cushions and snap into place. Install back cushions and snap into place. Notice corner module back cushions have a left and right back cushion. Replace accessory pillows.

**Caution: Do NOT use the following products on stainless steel - damage may occur:**

- X Bleach or cleaners containing bleach (can corrode stainless steel)
- X Hydrochloric acid or cleaners with chloride (can corrode stainless steel)
- X Abrasive pads or cleaners (will scratch or polish finish)
- X Rubbing motion against metal grain (can change finish)

## Stain or Rust Removal

Should a stain or rust occur on the stainless steel, promptly clean the deposit. Lingering stains can become permanent. Rust can permanently etch or pit the stainless steel.

Apply a non-abrasive stainless steel cleaner / polish. FOLLOW THE MANUFACTURER'S INSTRUCTIONS. Test in an inconspicuous spot to insure original finish isn't altered. Remember to rub with the metal grain (not in a circular motion). Rinse furniture thoroughly with clean water. Finally, dry thoroughly to prevent streaks, rubbing with the grain.

If the stain or rust remains, you can use a Scotch-Brite® No Scratch Multi-Purpose Scrub Sponge or a Scotch-Brite® General Purpose Hand Pad 7447 to polish the stainless steel. It is **critical** to rub with the metal grain (not in a circular motion). Rinse furniture thoroughly with clean water. Finally, dry thoroughly to prevent streaks, rubbing with the grain.

**Caution:** Salt or acid (from coffee, wine, orange juice, tomato juice, lemon, etc) can discolor stainless steel if not cleaned up promptly.

**Seaside / Indoor Pool areas:** Stainless Steel products used in seaside or indoor pool settings will require more frequent cleaning to remove chloride deposits to prevent corrosion and etching.

## Table Tops

### Acrylic

Avoid build-up of grease and stains by washing regularly with a cleaning solution with 1/4 cup (2 oz.) mild liquid soap in a gallon of lukewarm water (100° F / 38° C). Rinse thoroughly with clean water.

**Hint:** Occasional use of a high grade automotive paste wax will help keep the acrylic table looking new.

- X **Do not use window cleaners or products containing ammonia or solvents on acrylic tops.**
- X **Do not use plastic covers over acrylic table tops. The resulting heat accumulation may cause the acrylic to bow.**

### Cast Aluminum Tops and Aluminum Frames

See Painted Finishes in the Cleaning and Care section.

### Fiberglass

Use a glass cleaner with ammonia.

### Glass

Use a glass cleaner with ammonia.

### Stoneworks™ Solid Surface

Avoid build-up of grease and stains by washing regularly with a non-abrasive sponge or soft bristle brush with a cleaning solution with 1/4 cup (2 oz.) mild liquid soap in a gallon of lukewarm water (100° F / 38° C). To release embedded dirt, use a vinegar and water solution (equal parts each). Rinse thoroughly with clean water.

## Natural Stone Cleaning

### Routine Care

- |                                  |  |
|----------------------------------|--|
| ✓ Clean spills immediately       | ✓ Only use products labeled for natural stone cleaning |
| ✓ Use a soft cloth to wipe stone | ✓ Protect stone surface from hot items                 |
| ✓ Use coasters                   |  |

To clean granite, marble and travertine, apply the natural stone cleaner to the stone surface. FOLLOW THE MANUFACTURER'S INSTRUCTIONS.

Wipe off with a soft, absorbent cloth. For heavily soiled areas, allow cleaner to stand for about one minute before wiping off.

**Caution:** Alcohol or acid (from coffee, wine, orange juice, tomato juice, lemon, etc.) can etch stone sealer and natural stone if not cleaned up promptly. This will promote staining.

**Caution:** The following should NOT be used to clean natural stone - damage may occur:

- |   |  |
|---|--|
| X <b>Bleach or cleaners with bleach</b> | X <b>Cleaners containing lemon or orange</b> |
| X <b>Glass cleaners</b>                 | X <b>Abrasive powders or liquids</b>         |
| X <b>Vinegar</b>                        | X <b>Scouring pad or scrubbing sponge</b>    |
| X <b>Ammonia</b>                        |  |

**Note:** If a detergent is used on stone surface, a soap film will develop. Clean with a stone cleaner to remove the soap film.

If liquids darken or discolor the stone surface, sealer recoating is necessary immediately. See the Natural Stone Sealing section.

## Natural Stone Sealing

Sealing with quality stone care products will help to protect the granite, marble or travertine from absorbing liquids and staining. In a residential setting, sealing on a semi-annual (twice yearly) basis should be sufficient. In a commercial environment, more frequent sealing will be needed.

Sun exposure and other factors increase sealing frequency. If liquids darken or discolors the stone surface, sealer recoating is necessary immediately. Test by allowing water to remain for ten (10) minutes and observing the stone surface. If the stone darkens or absorbs the liquid, immediate sealing is needed.

FOLLOWING THE MANUFACTURER'S NATURAL STONE SEALER INSTRUCTIONS IS CRITICAL FOR GOOD RESULTS. Sealing with a penetrating (or impregnating) sealer will provide a protective coating to stand up to the daily use of stone cleaners, and normal exposure to liquids while minimizing opportunity for liquids and stains to penetrate the stone. Multiple coats of sealer may be needed on porous stone. Repeat penetrating sealer application until sealer isn't absorbed by the stone.

When sealing the stone, protect stainless steel frames from the sealer. If the sealer contacts the stainless steel, immediately rinse the stainless steel with clean water, and dry thoroughly. Sealer will prevent the metal from "breathing", and promote corrosion.

Should your natural stone incur a stain, contact a local stone resource for products and guidance regarding stain removal. Stain removal is difficult – in some cases, only fading of the stain will be achieved. It is far better to prevent stains with proper cleaning and sealing.

## Mobilis Polymer

The contemporary design is enhanced with a wide selection of fabrics and complemented by comfortable cushion design. Should the cushions become wet, remove cushions from the base and stand on end to allow to drain and dry. Wipe down the base deck surface to remove any residual water.

Remove cushions, bolsters, and throw pillows to prevent staining of fabric, as cleaners used on polymer resin furniture are not appropriate for fabric. Unsnap back and seat cushions, by gently pulling the snap at the connection to the cushion. Stack on a clean and dry surface.

Apply cleaning solution (Simple Green®, Mr. Clean®, or other non-abrasive multi-purpose cleaner) directly to heavily soiled areas. Using a mild scrub sponge, wipe the entire furniture surface. Heavily soiled areas can be scrubbed with the scouring pad or scrubbing sponge.

Rinse furniture thoroughly with clean water. Dry completely before installing cushions. Install seat cushions and snap into place. Install back cushions and snap into place. Replace bolsters and throw pillows.

## Teak Wood

Periodically clean teak with a sponge or soft bristle brush using a cleaning solution with 1/4 cup (2 oz.) mild liquid soap in a gallon of lukewarm water (100° F / 38° C). Rinse thoroughly.

Teak will naturally weather to a soft grey patina color over time when exposed to the elements. This process could take up to several years depending on your climate. If you desire this natural finish, do nothing to the teak furniture other than periodic cleaning described above.

Mildew may form on teak; regular cleaning of outdoor furniture will help to prevent its forming. If mildew does develop, add 1/4 cup bleach to the cleaning solution. Apply to the affected area and scrub with a soft bristle brush, then rinse thoroughly. Repeat if necessary.

Should you choose to retain the original look of teak, apply a high grade teak wood sealer before the product weathers. FOLLOW THE MANUFACTURER'S INSTRUCTIONS. Be aware sealing will become a periodic maintenance task. Some teak sealer manufacturers recommend applying teak oil prior to sealing, which can intensify the color and grain of the wood. If the teak has already weathered and you wish to restore the original finish, apply teak wood cleaner that is designed to restore weathered teak. Tropitone does not warranty the furniture finish when sealed or oiled. Always FOLLOW THE MANUFACTURER'S INSTRUCTIONS for application of oil, cleaner and sealer.

**Caution: Do NOT get teak oil, teak sealer or teak cleaner on the fabric.**

## Umbrellas

Always close market umbrellas and patio umbrellas in their stands when not in use. All Tropitone umbrellas must always be closed and removed from service in windy conditions to protect umbrellas against damage from inclement weather, and to protect persons from potential injury due to umbrellas toppling or moving in such conditions. If market umbrellas or patio umbrellas become wet, open for a complete airing and make certain they are thoroughly dry before closing.

Occasional lubrication of the moving parts of market umbrellas and patio umbrellas with a silicon lubricant spray is recommended. **Caution: Do NOT get lubricant on fabric or finish.**

### Aluminum Umbrella

If oxidation occurs, you may rub down the affected area with steel wool and follow up with a protective lubricant. Apply the protective lubricant, such as WD-40, to a cloth and then wipe onto the aluminum. **Caution: Do NOT get lubricant on fabric or finish.**

### Fabric

Follow the instructions in the FABRIC CLEANING AND CARE section.

### Fiberglass Arms

Follow the instructions in the FABRIC CLEANING AND CARE section.

### Painted Finish

Care for the finish as noted in the PAINTED FINISHES CLEANING AND CARE section.

### Steel Base Plates

Steel base plates require regular cleaning and inspection, combined with prompt touch-up to scratches and nicks to help prevent rust from developing.

Should rust occur, use sandpaper to thoroughly remove any rust and apply a metal primer. FOLLOW THE MANUFACTURER'S INSTRUCTIONS for use. Then follow the instructions in the PAINTED FINISHES Touching Up Finishes section.

### Wooden Umbrella

Scrapes or scratches on wooden poles may be touched up with a matching wood stain and covered with marine spar varnish. On an annual basis, lightly sand the exposed wood and varnish with a marine spar varnish. Teak umbrellas should be cared for as noted in the TEAK WOOD section.



## PAINTED FINISHES

**Small Nicks** – Complete steps 1 – 5. Spray touch-up paint onto a flat plate or dish. Use a small artist's brush to transfer the paint from the plate to the aluminum outdoor patio furniture. Texture can be enhanced with a clean, dry brush after the paint becomes tacky.

**Scratches** – After last coat in step 7 above, don't let the paint fully dry. Wait 3 - 5 minutes for the paint to become tacky. Pat with a damp (not soaking) cloth to create texture (a dry cloth will pick up too much paint). Make sure the damp cloth is lint free.

### Repairing Scratches and Scrapes

Touch-up paint to match the frame color is available directly from your local Tropitone Dealer or Representative.

1. Wash the scratched area to remove any dirt or grease.
2. Rinse thoroughly with clean water. Dry.
3. Remove cushions. Protect fabric, frame, and all surface areas that are not to be painted.
4. Sand the scratch lightly to "soften" the edge with fine grit sandpaper so that the touch-up paint will blend in easily. Sand as small an area as possible so you don't create additional work.
5. Clean with rubbing alcohol.

### Touching Up Gloss Finishes

**Do NOT try to get full coverage with the first coat.**

6. Hold the can 4 – 6 inches away from the surface to be painted. Apply the touch-up paint with short light sprays until complete coverage is obtained. Be sure to avoid "over-spraying" onto adjacent areas. Over-spray must be removed immediately using rubbing alcohol and a soft cloth.

### Touching Up Textured Finishes

**Do NOT try to get full coverage with the first coat.**

6. Hold spray can 4 - 6 inches away from surface to be painted. Spray a thin coat and let dry.
7. Spray a second coat and let dry. Repeat until desired coverage is achieved.

**Caution:** One heavy coat may cause the surrounding finish to loosen and wrinkle due to the solvents in the spray paint.

**Caution:** Trying to get full coverage in the first coat may result in a glossy surface. Should this happen, dull with a light (thin) coat applied after the offending glossy coat has dried.

8. Certain colors require a second coat with a supplied "Step 2" spray paint. Hold the can 12 inches from the surface and use one quick pass. Allow to dry.
9. Certain colors require a third coat with a supplied "Step 3" spray paint. Hold the can 12 inches from the surface and use one quick pass. Allow to dry.

**Paint Storage Hint:** Always flush the paint out of the nozzle after use by turning the can upside down and depressing the nozzle, spraying onto a disposable cloth. Store touch-up spray cans upside down as the nozzles are less likely to clog.

## FRAMES

Regularly tighten **all** hardware to avoid loosening which can lead to bolt failure and product breakage. Replace missing hardware (remove product from service until repaired). Regularly tighten the headrest bolts on **all** chaise lounges and recliners. Confirm movement is smooth without binding and that the ratchet engages properly at each position.

### Glides and End Caps

Glides (often referred to as "nylon feet") are sometimes lost or become worn with use, and should be replaced when lost or worn for stability and safety. Replacement glides and end caps are available from your local Tropitone Dealer or Representative.

Certain nylon glides and end caps are available in various colors depending upon the frame color. When ordering replacement glides and end caps, please specify frame color. Replacement parts for older models may only be available in limited colors.

### Riveted Nylon Glides

Nylon glides that are riveted to the tubing can be replaced by drilling out the existing rivet and installing a new glide with a new pop rivet. A pop rivet tool or kit is available at most hardware stores.

### Riveted Cups with Nylon Caps

Your local Tropitone Dealer or Representative can supply either the replacement glides or a complete kit with cup, screw and nylon cap.

### Welded Cups with Nylon Caps

If the aluminum cup is worn or broken off, it can be replaced by drilling a pilot hole and using a self-tapping screw to hold the aluminum cup in place. A nylon cap snaps easily over this aluminum cup.

### Leveling

For Cast Aluminum Outdoor Furniture Products - All dining table legs and many other table legs have leveling glides which can be adjusted so the table will sit level. On other table and seating pieces, check that the glides (nylon feet) are properly seated and not worn. Replacement glides are available through your local Tropitone Dealer or Representative.

If a chair or small table sits unevenly on the floor, determine if the floor is flat by switching it with another piece in a different area. If the wobble moves with the piece, determine the "long" leg. Begin adjustment by placing a small block of wood on the floor under the long leg. Now, lift the chair and firmly bring it down so that long leg contacts the wood. This should adjust the longer leg. If there is serious unevenness that cannot be corrected, contact your local Tropitone Dealer or Representative.

## Lubrication of Swivels, Wheels and Hinges

Periodic lubrication with a silicon lubricant spray of all moving parts is recommended to extend the product life and minimize squeaks or noises. FOLLOW THE MANUFACTURER'S INSTRUCTIONS for use.

### Stacking and Nesting

Tropitone recommends that when moving or storing any stacking aluminum outdoor patio furniture it is stacked no more than the specific recommended stack heights for safety and to reduce the potential from rubbing, wear or marring of the frame finishes. Nesting furniture comes forward as it is stacked, therefore maximum nest height is especially critical as the stack could slide if the limit is exceeded. Contact your local Tropitone Dealer or Representative for stack quantity. **Safety Warning!** **Do NOT sit on any furniture that is already stacked.**

### Tire Replacement

Installing a new tire on chaise lounges or serving carts may be easier after soaking the tire in hot water for several minutes. Use tongs to remove it from the hot water and be sure to protect your hands with gloves when handling. Simply pull the old tire off and push the new tire on. Contact your local Tropitone Dealer or Representative for a replacement part.

### Winter Storage

Tropitone Furniture is intended to be used outdoors. In milder climates, the patio furniture can be left outdoors year-round. Each piece has drain holes built into the frame to minimize water build up. **Caution: Do NOT store frames upside down.** If you live in an area that experiences freezing conditions, store your clean and dry Tropitone outdoor furniture right side up in a dry, protected place. Water can collect and/or condense inside the frame tubing - if exposed to freezing temperatures, this water could freeze causing the frame tubing to crack or burst. This damage is NOT covered under your warranty.

## SEATING

### Replacing Cushions

Cushions can be replaced to update the appearance of your Tropitone furniture and beautify your outdoor living areas. Tropitone offers replacement cushions to match all current and many discontinued frame styles. You may select cushion fabric from our extensive fabric offering, or we can use your own material. All our cushions feature quality polyester fill and/or foam. The fill is designed to dry quickly and retain its loft during use. See your local Tropitone Dealer or Representative for cushion styles, fabric selection and pricing. To purchase, you will need to know the model numbers for the pieces on which you want to replace cushions. Refer to your original sales receipt for this information.

### Replacing Slings

Slings can be replaced to create a fresh look or to repair your Tropitone furniture by following these simple directions. To order replacement slings from your local Tropitone Dealer or Representative, you will need to know the model numbers for the pieces you want to re-sling. Refer to your original sales receipt for this information.

#### Tools Needed:

Safety Glasses	Flat Blade Screwdriver	Cutting Pliers
Sling Tool (optional)	3/16" Allen Wrench	Pliers
Utility Knife	Cold Cream or Liquid Soap	Mallet

**Safety Warning! Use safety glasses to protect your eyes.**

**Hint: Observe washer or spacer placement as hardware is removed, so hardware can be reinstalled properly.**

1. Use a utility knife to cut the entire length of the sling.
2. Remove the nylon end caps from the top and bottom of both sling rail channels with a flat bladed screwdriver and a mallet. Retain the end caps.
3. Use a 3/16" Allen wrench to loosen the two socket head cap screws (bolts) on one sling rail until only a few threads are engaged. Some chairs have one welded sling rail - loosen the bolted rail only.
4. Remove the spreader bar (some have a 90° bend on one end to "hook" into the sling rail) from the upper back of the chair.
  - **Two hole style:** Disconnect one sling rail to remove the spreader bar, then reinstall the sling rail by only putting bolts and washers/spacers until only a few threads are engaged.

- **Slot style:** This style spreader bar has a slot on one side – lift up through the slot and remove.
5. Use pliers to slide the sling out from the sling rails, pulling the sling down and out to the front of the chair.
  6. Apply a small amount of water soluble cold cream or liquid soap at the sling insertion point (top) of each sling rail to ease installation.
  7. Position the sling so the Tropitone label will be at the top facing the rear. Start at the top of the loosened sling rail and slowly slide the sling along the sling rail channel using pliers.
  8. After sliding the first side of the sling onto the loosened sling rail, detach this sling rail from the chair frame.
  9. Have a second person hold the disconnected sling rail on which you have installed the sling. Use pliers to firmly and slowly slide the remaining side of the sling into the other sling rail. Reminder: the bolts should already be loosened on this sling rail.
  10. Pull the sling down a couple inches on the disconnected rail. Insert the spreader bar straight end (non-hook) in the attached sling rail hole.
    - **Two hole style:** Have a second person help by firmly stretching the sling rails apart and then slightly rotating the detached rail. Insert the hook end of spreader bar into the hole. This may take a few tries – take your time with this step.
    - **Slot style:** After inserting the spreader bar into the attached sling rail hole, lower the other end into the slot.
  11. Pull the sling evenly up and down to the ends of both sling rails.
  12. A sling tool can be helpful at this step (available for purchase from your local Tropitone Dealer or Representative). Have a second person position the detached sling rail to be attached, aligning the bolt holes. Reinstall the bolt and washer/spacer in the front seat area, only tightening a few turns. Reinstall the bolt and washer/spacer in the back seat area. Fully tighten both bolts in this sling rail.
  13. On the other sling rail, tighten each bolt several turns using the Allen wrench, alternating between each bolt to apply even tension. Continue until both bolts are fully tightened.
  14. Trim excess vinyl spline (plastic rod) from the top and bottom of both sling rails using the cutting pliers.
  15. Reinsert the end caps. Tap gently with the mallet until fully inserted.

## Replacing Chaise Lounge Slings

### Tools Needed:

Safety Glasses	Flat Blade Screwdriver	Cutting Pliers
Sling Tool (optional)	3/16" Allen Wrench	Pliers
Utility Knife	Cold Cream or Liquid Soap	Mallet

**Safety Warning! Use safety glasses to protect your eyes.**

**Hint: Observe washer or spacer placement as hardware is removed, so hardware can be reinstalled properly.**

### Chaise Lounge Seat

1. Remove the nylon end caps from the foot of each sling rail channel with a flat bladed screwdriver and a mallet. Retain the end caps. Some chaises don't have end caps at the foot – tilt the headrest fully forward and remove the end caps from the other end of the sling rails.
2. On one sling rail, use a 3/16" Allen wrench to remove the two socket head cap screws (bolts) towards the foot of the sling rail so it can be slightly angled towards the attached sling rail. On the other sling rail, loosen two bolts from the foot end of the sling rail until only a few threads remain engaged. Some chaises have one welded sling rail - remove the bolted rail only.
3. Use pliers to slide the sling out from the sling rails. You will need to alternate pulling between each side several inches at a time.
4. Apply a small amount of water soluble cold cream or liquid soap at the sling insertion point of each sling rail to ease installation.
5. Position the new sling so the Tropitone label will be at the foot facing downward. Slide the vinyl splines (plastic rods) within the fabric to be even with the end of the fabric where it will touch the two remaining end caps.
6. Slowly slide both sides of the sling into the sling rail channel using pliers until the sling reaches both end caps. You will need to alternate pulling on each side.
7. Have a second person position the detached sling rail to be reattached. Reinstall the bolt and washer/spacer in the foot area, only tightening a few turns. Reinstall the bolt and washer/spacer in the back seat area. Fully tighten both bolts in this sling rail.
8. On the other sling rail, tighten each bolt several turns using the Allen wrench, alternating between each bolt to apply even tension. Continue until all bolts are fully tightened.
9. Trim excess vinyl spline from both sling rails.

10. Reinsert the end caps. Tap gently with the mallet until fully inserted.

### Chaise Lounge Headrest

**Hint: Place the headrest sling in the sun to warm the fabric which will allow the material stretch during installation.**

1. With the headrest in a down position, use a utility knife to cut the entire length of the headrest sling.
2. Remove the nylon end caps from the top of each sling rail channel with a flat bladed screwdriver and a mallet. Retain the end caps.
3. With the headrest in a down position, use pliers to pull the sling out from the sling rails.
4. Remove one socket head cap screw (bolt) in the support bar. Loosen the other bolt in the support bar (some are welded on one side – detach other side only). Gently angle the detached side of the support bar below the sling rail; you may need to use a large screwdriver to pry the bar out of its position. This will allow the sling rails to be slightly angled together.
5. Apply a small amount of water soluble cold cream or liquid soap at the sling insertion point of each sling rail to ease installation.
6. Position the new sling so the Tropitone label will be at the top facing the rear. Slide the vinyl splines (plastic rods) within the fabric to be even with the end of the fabric where it will touch the two remaining end caps.
7. Slowly slide both sides of the sling into the sling rail channel using pliers until the sling reaches both end caps. You will need to alternate pulling on each side.
8. A sling tool can be helpful at this step (available for purchase from your local Tropitone Dealer or Representative). Using two persons, reposition the headrest support bar which will pull the sling tight. Pry between slide rail and the support bar while the to second person moves the support bar inside the sling rails. Align the hole in the support bar with the hole in the sling rail – an alignment tool or small Phillips screwdriver may be needed. Reinstall the bolt and washer then fully tighten both support bar bolts.
9. Trim excess vinyl spline from both sling rails.
10. Reinsert the end caps. Tap gently with the mallet until fully inserted.

## Replacing EZ Span™ Segments

Tropitone EZ Span™ segments can be replaced to repair or update the look of your furniture – in some cases multiple colors are installed to enhance the look. Simply order segments in the style and color you desire from your local Tropitone Dealer or Representative.

**Safety Warning! Use safety glasses to protect your eyes.**

### Tools Needed:

Safety Glasses  
Flat Blade Screwdriver

Mallet

1. Remove both end caps with a flat blade screwdriver and a mallet. Retain the end caps.
2. Slide out the EZ Span™ segments which are being replaced.
3. Slide the new segments into the channels.
4. Reinsert both the end caps. Tap gently with the mallet until fully inserted.

## Replacing Straps and Lacing

Most Tropitone furniture can be restrapped at home or on site, by your local Tropitone Dealer or Representative, or at a recommended repair center. Simply order the color and number of pre-cut straps needed from your local Tropitone Dealer or Representative. Tropitone has two methods of attaching a strap: the “rivet style” uses a nylon rivet inserted through a hole in the strap and pressed into a corresponding hole in the frame, the “slot style” utilizes a tab configuration on the strap end which fits into a slot punched in the frame. When ordering straps, be sure to give the chair name and number, vinyl color, and the strap type: rivet style or slot style. New nylon rivets will be included with a “rivet style” strap order.

**Safety Warning! Use safety glasses to protect your eyes.**

### Tools Needed:

Safety Glasses  
Utility Knife  
Bucket of hot water (180° - 200° F)

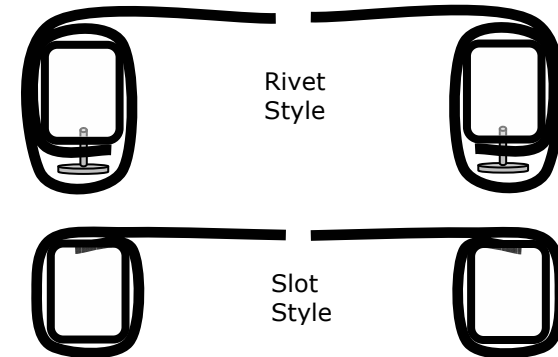
Gloves  
Tongs

To replace a strap:

1. Heat the vinyl straps in hot water for several minutes. Use tongs to remove straps from hot water. **Safety Warning! Be sure to protect your hands with gloves when handling hot straps.**
2. Remove old straps – cut down the middle of the straps to be replaced. Unwrap and disconnect. Notice how the wrap “rotation”

of the strap comes off from the frame. You will wrap the new straps the same way. Clean the frame.

3. Attach one end of the strap to the frame (for rivet straps, install one rivet) as shown below. Wrap the strap around the frame, slowly and steadily stretching (so narrow spots don't develop) the strap to the opposite side.



4. Two inches off to one side of the rivet hole or slot, wrap the remaining end of the strap around the frame one time. Continue wrapping toward the slot or rivet hole until fully wrapped. Fasten this end to the frame with the second rivet or by putting the tab in the slot.
5. Realign the strap by shifting it back over the tab or rivet which will “double wrap” the connection point. The strap will tighten when cooled.
6. Repeat for remaining straps.

## TABLES

### Stoneworks™ Touch-up Instructions

#### Kit includes:

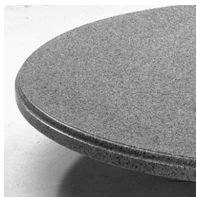
Scotch-Brite® Pad	Patina Finish(es)
Sandpaper	Clear Coat Sealer (milky white, dries clear)

#### Additional Items Needed:

Clean Towel	Lint Free Cloths (one per color)
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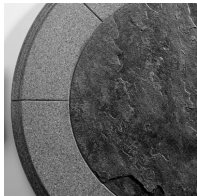
**Hint:** Read all steps within the section that apply to your table-top surface before beginning to touch-up the scratch.

#### Stoneworks™ Granite Area



1. Using the Scotch-Brite® pad, lightly sand the scratch until smooth. Sanding more area makes more finish work.
2. Wipe with clean towel.
3. Dip sandpaper in water and lightly sand the scratch until area has a dull look and the scratch is not visible.
4. Wipe with clean towel.
5. Using a lint free cloth, lightly wipe the Patina Finish over the sanded area.
6. Wait 30 seconds and lightly wipe with a lint free cloth.
7. Repeat as needed to achieve desired appearance.
8. Allow Patina Finish to dry, approximately 1½ hours.
9. Apply a light coat of Clear Coat Sealer with a lint free cloth. Allow to dry before use, approximately 4 hours.

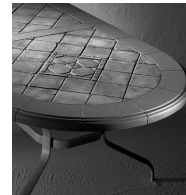
#### Stoneworks™ Stone Area



1. Using the sandpaper, lightly sand the scratch. Be careful not to smooth out the inherent stone texture.
2. Wipe with clean towel.
3. Using a lint free cloth, lightly wipe the Patina Finish over the sanded area.
4. Wait 30 seconds and lightly wipe with lint free cloth.
5. Repeat as needed to achieve desired appearance.
6. Allow Patina Finish to dry, approximately 1½ hours.
7. Apply a light coat of Clear Coat Sealer with a lint free cloth. Allow to dry before use, approximately 4 hours.

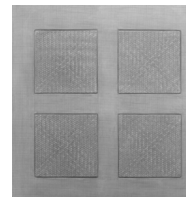
#### Stoneworks™ Mosaic and Palazzo

**Note:** Various Patina colors are included in the touch-up kit to match the mosaic. Apply the individual colors in layers to blend with the surrounding area. The application must be tried and adjusted to match the area and coloration being repaired.



1. Using the sandpaper, lightly sand the scratch. Be careful not to smooth out the tile texture.
2. Wipe with clean towel.
3. Using a lint free cloth, lightly wipe one Patina color over the scratch.
4. Wait 30 seconds and lightly wipe with a lint free cloth.
5. Repeat with each remaining Patina color.
6. Repeat as needed to achieve desired appearance.
7. Allow Patina Finish to dry, approximately 1½ hours.
8. Apply a light coat of Clear Coat Sealer with a lint free cloth. Allow to dry before use, approximately 4 hours.

#### Stoneworks™ Java



1. Wipe with clean towel.
2. Using a lint free cloth, lightly wipe Patina color over the scratch.
3. Wait 30 seconds; lightly wipe with a Scotch-Brite® pad.
4. Repeat as needed to achieve desired appearance.
5. Allow Patina Finish to dry, approximately 1½ hours.
6. Apply a light coat of Clear Coat Sealer with a lint free cloth. Allow to dry before use, approximately 4 hours.

#### Stoneworks™ Zagora



1. Wipe with clean towel.
2. Using a lint free cloth, lightly wipe Patina color over the scratch.
3. Wait 30 seconds; lightly wipe with a lint free cloth.
4. Repeat as needed to achieve desired appearance.
5. Allow Patina Finish to dry, approximately 1½ hours.
6. Apply a light coat of Clear Coat Sealer with a lint free cloth. Allow to dry before use, approximately 4 hours.

## Leveling

Select tables have leveling glides on the legs to accommodate uneven floors. If an adjustment is required, turn the glides to level the table. If necessary, pliers may carefully be used to aid in turning.

## Replacing Acrylic or Glass Table Tops

Acrylic and glass table tops feature “Easy-On/Easy-Off” clips to remove the table top.

1. Prepare a smooth, non-scratch surface (a tarp or pool towels can be placed on your work surface).
2. Remove the top and outer rim by pulling up on the rim with one hand while a second person is holding down on the nearest leg.
3. Separate the top from the rim by removing the plastic clips. Large tables have tabs in the rim screwed to the table top ring – remove these screws.
4. Place the table rim upside down (flat edge down) on the protected surface.
5. Peel off any protective packing material from the new table top surface and put the new table top into the rim.
6. Snap the supplied plastic clips into place starting where the top meets the rim, then pressing under the “lip” around the edge of the rim. Use three (3) clips on small tables, four (4) clips on 42”, 48” and 54” diameter tables, and six to eight (6 - 8) clips on larger tables. Position clips evenly around the rim.
7. With the top and rim still upside down, insert the table base (with the legs pointing up) and press down, snapping it into place. On large tables, reinstall the screws that connect the tabs to the table top ring.
8. With a second person, turn the table upright and position for use.

**Note:** The textured side of the top should face down when the table is upright for textured glass and acrylic.

## Umbrella Hole Grommets

Any table top with an umbrella hole should have a grommet; acrylic tops **must** use a vinyl grommet around the circumference of the hole to protect it from breakage. Umbrella hole grommets are available from your local Tropitone Dealer or Representative.

## UMBRELLAS

### Replacement Parts

Tropitone offers accessories and replacement parts for current and many discontinued umbrella styles, such as hubs, arms, light kits, etc. You may select new fabric from our extensive fabric offering, or we can use your own material to recover your umbrella. See your local Tropitone Dealer or Representative for accessory and part availability, fabric selection and pricing. You will need to know the model numbers for your umbrella. Refer to your original sales receipt for this information.

### Storage

Always allow market umbrellas and patio umbrellas to dry completely before storing and fold carefully to avoid wrinkling the fabric. Protect with a cover and lay on a hard, flat surface in a well-ventilated location.

## SERVICE / ORDERING PARTS AND ACCESSORIES

To place an order or obtain service, you will need to know some basic information. Your original sales receipt will contain all the following:

- Model number(s) for your original product purchased
- Color code and Fabric number
- Original purchase date

### Consumers

Orders for parts and accessories may be placed with your local authorized Tropitone Dealer, who will assist with pricing and freight charges. Your service contact is also your Dealer. If you need to locate a dealer, see “Where to Buy” on our website at [www.tropitone.com](http://www.tropitone.com) for your local Dealer.

### Commercial Clients

Orders for parts and accessories may be placed with your Tropitone Sales Representative, who will assist with pricing and freight charges. Your service contact is also your Representative. If you need to locate a representative, see “Where to Buy” on our website at [www.tropitone.com](http://www.tropitone.com) for Commercial Sales Representatives.

### Dealers and Representatives

All authorized returned merchandise must have a Return Goods Authorization (RGA) number. No merchandise is accepted without a valid RGA. Please fax or write the **Tropitone Customer Service Department** to obtain an RGA number. The RGA number must be clearly marked on all boxes to insure proper receipt and processing at Tropitone Furniture Company Inc., 5 Marconi, Irvine, CA 92618.

## WARRANTY INFORMATION

Warranty is valid from the date of purchase to the original purchaser only. Proof of purchase (original sales receipt including purchase date) is required. Photos or inspection may be required.

### Tropitone Consumer 15/5-year Warranty

Usage in a residential setting: The Tropitone warranty covers aluminum outdoor patio furniture frames for fifteen years. If your Tropitone frame fails structurally during normal usage within fifteen years, Tropitone will repair or replace the outdoor furniture frame at manufacturer's discretion (with same or similar product if discontinued) at no charge. If the finish peels, cracks or blisters within five years, Tropitone will repair, refinish or replace the frame at manufacturer's discretion (with same or similar product if discontinued) at no charge. Parts and labor are included. Tropitone will pay freight costs for the first year in the Continental U.S. **In addition, the Five, Three and One year warranties below apply.**

### Tropitone Commercial 5-year Warranty

Usage in a commercial setting: The Tropitone warranty covers aluminum outdoor patio furniture frames for five years. Commercial use is defined as use in any public area including both the common area and individual units of properties such as hotels and apartment complexes. If your Tropitone frame fails structurally during normal usage within five years, Tropitone will repair or replace the frame (with same or similar product if discontinued) at no charge. If the finish peels, cracks or blisters within five years, Tropitone will repair, refinish or replace the frame (with same or similar product if discontinued) at no charge. Parts and labor are included during the first year. Tropitone will pay freight costs for the first year in the Continental U.S. **In addition, the Five, Three and One year warranties below apply.**

### Tropitone Consumer and Commercial Warranty

#### For 5 Years

The Tropitone warranty covers stainless steel outdoor patio furniture frames for five years from the date of purchase. The warranty covers vinyl straps, lacing and EZ Span™ segments against breakage for five years from the date of purchase. This applies only to breakage, not color changes. In the unlikely event that a strap breaks or pulls loose, Tropitone will supply a replacement strap at no charge. Tropitone will pay freight costs for the first year in the Continental U.S. (Labor not included.)

#### For 3 Years

The warranty covers vinyl straps against discoloration for three years from the date of purchase. In the unlikely event that a strap becomes grossly discolored, Tropitone will supply a replacement strap at no charge. (Labor not included.) Strap replacement due to discoloration is at vinyl supplier's discretion. Mobilis polymer frames are warranted for three years against fading and manufacturing defects. Solid surface table tops used in residential settings are warranted against manufacturer's defect for three years. If the Stoneworks™ or solid surface top fails structurally during normal usage or if the finish peels, cracks or blisters within three years from date of purchase, Tropitone will repair, refinish or replace the top. Woven products are warranted against manufacturer's defect for three years. A market umbrella is a shade structure and is not meant for protection from the elements. Basta Sole umbrella frames are warranted against splitting, rusting or other manufacturer's defects for three years. Tropitone will pay freight costs for the first year in the Continental U.S. (Labor is included for the first year.)

Tropitone natural stone tops are warranted for a period of three (3) years from the date of delivery to the end user against structural failure due to defects in the materials or workmanship.

Natural stone tops (Granite, Marble, Travertine, etc.) are made with durable, high quality natural stone. They are hand crafted, making each piece unique. There is naturally some variation in the color, texture, veins and gloss levels. This variation is normal and not warrantable. Tropitone tabletops are designed for normal, outdoor use in a residential setting. However, all natural stone tops require periodic maintenance to preserve their natural beauty. This maintenance will help protect the surface from deterioration, staining, and in some cases cracking which can occur if left unsealed. **THIS WARRANTY SPECIFICALLY DOES NOT COVER STAINS, FADING OR DISCOLORATION IN ORIGINAL COLOR, TEXTURE, OR GLOSS, OR DAMAGE DUE TO NEGLIGENCE, IMPROPER MAINTENANCE (SEE CARE AND MAINTENANCE GUIDE), ACTS OF GOD, OR ALTERATIONS OR MODIFICATIONS OF ANY KIND, MADE BY ANY PERSON OR PERSONS, AFTER THE PRODUCT HAS LEFT TROPITONE. THIS WARRANTY SPECIFICALLY DOES NOT COVER SCRATCHING, CHIPPING AND PITTING THAT NORMALLY OCCURS IN NATURAL STONE SURFACES. MOISTURE CAN BE ABSORBED INTO SOME NATURAL STONE WHICH IS POROUS OR VEINED, WHICH CAN THEN FREEZE AND CAN CAUSE THE STONE TO CRACK. THIS IS NOT COVERED BY THE WARRANTY.**



### **For 1 Year**

The warranty covers fabrics on cushions, patio and market umbrellas and slings for one year against tearing, discoloration or fading. The warranty covers woven products for one year against discoloration or fading. Tropitone warrants the following for one year from the date of purchase: natural stone components, finish on coiled steel spring rocker mechanisms, cushion fills, acrylic table tops against bowing and warping, teak components, glides, hardware, wheels, connectors, table rims, metal patio umbrellas and patio umbrella bases. Solid surface table tops used in commercial areas are warranted against manufacturer's defects for one year. Teak used in residential settings is warranted against structural failure during normal usage for one year. Tropitone will pay freight costs for the first year in the Continental U.S. (Labor not included.)

### **Seaside Use**

Due to the demands of salt air, Tropitone recommends weekly or biweekly periodic cleaning of buildup and potential oxidation. Tropitone also recommends quarterly waxing of your Tropitone frames to assist in your product's maximum longevity. Failure or neglect to make needed cleanings may cause paint to blister, and such failure will void the Warranty.

### **What is NOT covered**

- Failure caused by unreasonable, unanticipated or abusive use
- Failure caused by a lack of reasonable and necessary care and maintenance
- Normal fading of fabrics, upholstery or woven materials
- Flattening or compression of cushions and pads
- Glass Table Tops
- Acrylic Table Tops with umbrella holes (Commercial)
- Steel Swivel Mechanisms (Commercial)
- Bursting or cracking of tubing due to exposure to water and freezing temperatures
- Changes in wood color due to the natural aging of the wood
- Return freight after first year
- Finish failure from indoor pool or seaside use caused by neglecting to provide reasonable and necessary care
- Damage caused by acts of nature
- Wind damage
- Crank umbrellas in commercial applications
- Natural stone table tops have several coverage exclusions. See what is not covered in the "For 3 Years" warranty above.

THE REMEDIES PROVIDED HEREIN ARE EXCLUSIVE TO THE EXTENT ALLOWED BY LAW AND ARE IN LIEU OF ALL OTHER REMEDIES, WARRANTIES, OR REPRESENTATIONS, EXPRESS OR IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ALL OTHER OBLIGATIONS, AND LIABILITIES, WHETHER IN CONTRACT OR IN TORT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED HEREIN. IN NO EVENT SHALL TROPITONE BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR OTHER DAMAGES, INCLUDING INJURY OR DAMAGES RESULTING FROM IMPROPER USE OR MAINTENANCE OF THE PRODUCT.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusions and limitations of incidental or consequential damages or limitations on implied warranties, so the described limitations may not apply to you. However, proper care and maintenance is essential for preserving your rights under this warranty.



## **MORE INFORMATION**

Additional care information, “How To” videos, pictures of glides and end caps, and assembly instructions for Tropitone Outdoor Furniture and Basta Sole Umbrellas are available at [www.tropitone.com](http://www.tropitone.com) – click on Product Care.

## **HELPFUL HINTS**

Please save your receipt so you have a record of Tropitone model numbers purchased, as you may wish to add accessories, update your fabric, or expand your collection during your ownership of Tropitone furniture! Your sales receipt will be required to review any warranty claim.

Regular periodic care of your Tropitone furniture will maintain its appearance and functionality better than occasional, heavy duty maintenance. Consider the specific conditions and usage to which your product is exposed so appropriate maintenance is provided.

Mildew can form on dirt or other substances deposited upon the fabric. Regular cleaning of outdoor furniture will help to prevent its forming.

Please read this booklet carefully and in its entirety. Contact your Retail Dealer or Commercial Representative if you have additional questions.

Tropitone Furniture Co., Inc.  
5 Marconi, Irvine, CA 92618

Telephone: (949) 951-2010  
[www.tropitone.com](http://www.tropitone.com)

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